

2019 Low-Income Home Energy Assistance Program

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) provides heating and/or cooling assistance to needy Hawaii households by assisting with one-time payments towards their utility bill (electric or gas) in two ways:

- Energy Crisis Intervention (ECI) program Household is in crisis, the electric or gas service has been disconnected or will be terminated as the household has been notified via a disconnect notice from the utility company
- Energy Credit (EC) program Low income households who are not in crisis but need assistance with the heating and cooling of their residence with bill payment.

PROGRAM IS CURRENTLY CLOSED, WILL REOPEN IN JUNE 2019

The program begins October 1st to September 30th each year.

A household may receive one LIHEAP payment per program year.

All benefits are paid as a one-time only credit paid directly to the utility company of your choice.

Where can I apply for LIHEAP?

At your local Community Action Program on your Island (County):

| At your local community Action Program on your island (County). | | | |
|---|---|---|--|
| MUNITY ACTION PROGRAM | CTION PROGRAM HAWAII: HAWAII COUNTY ECONOMIC OPPORTUNITY | | |
| (HCAP) | | COUNCIL (HCEOC) | |
| Kalihi-Palama District Office | Hilo Community Services Office: | | |
| 1555 Haka Dr., Unit 2408 | 47 Rainbow Dr. | | |
| Honolulu, HI 96817 | Hilo, HI 96720 | | |
| Ph: (808) 847-0804 | Ph: (808) 961-2681 ext. 201 | | |
| Leeward District Office | Website: : http://hceoc.net/programs/energy/ | | |
| 85-555 Farrington Hwy. | | | |
| Waianae, HI 96792 | MAUI: MAUI ECONOMIC OPPORTUNITY (MEO) | | |
| Ph: (808) 696-4261 | MEO MAUI OFFICE | HANA OFFICE | |
| | | 1501 Uakea Rd. | |
| | | Hana, HI 96713 | |
| | | Ph: (808) 243-4342 | |
| osite: <u>http:/hcapweb.org</u> | | | |
| OPPORTUNITY (KEO) | | LANAI OFFICE | |
| | | 1144 Ilima St. #102 | |
| | PO Box 677 | PO BOX 630068 | |
| | Kaunakakai, HI 96748 | Lanai City, HI 96793 | |
| | • | Ph: 808-565-6665 | |
| | | | |
| | MUNITY ACTION PROGRAM AP) Kalihi-Palama District Office 1555 Haka Dr., Unit 2408 Honolulu, HI 96817 Ph: (808) 847-0804 Leeward District Office 85-555 Farrington Hwy. Waianae, HI 96792 Ph: (808) 696-4261 | MUNITY ACTION PROGRAM AP) Kalihi-Palama District Office 1555 Haka Dr., Unit 2408 Honolulu, HI 96817 Ph: (808) 847-0804 Leeward District Office 85-555 Farrington Hwy. Waianae, HI 96792 Ph: (808) 696-4261 MEO MAUI OFFICE 99 Mahelani St. Wailuku, HI 96703 Ph: (808) 245-4077 Website: http://meoinc.or MOLOKAI OFFICE 380 Kolapa Pl PO Box 677 | |

^{*} Please call or visit their website to determine their hours of operation and to schedule an interview appointment.

Note: The State does not accept applications.

What are the Requirements:

- Household members must be a U.S. citizen or a Lawful Permanent Resident.
- All adults must sign the application and provide a picture ID.
- All household members over one year, must provide a social security number.
- You must be a resident of the state of Hawaii and have place of residence.
- You must be responsible for an electric bill and/or gas bill.
- Your income must be below 150% of the Federal Poverty Level. (see income chart for assistance)

| INCOME LIMITS | | |
|---------------|---------------|--|
| HH size | Annual Income | |
| 1 | \$20,940 | |
| 2 | \$28,395 | |
| 3 | \$35,850 | |
| 4 | \$43,305 | |
| 5 | \$50,760 | |
| 6 | \$58,215 | |
| 7 | \$65,670 | |
| 8 | \$73,125 | |
| Add | \$7455 each | |
| | person | |

How do I apply and what do I need?

You will need to complete an application and be interviewed by the Community Action Agency. Be sure to bring the following documents to your interview:

- 1. Current bill and/or disconnect notice for Electric or Gas. (If the utility subscriber is not the applicant and the subscriber does not live in the home, then they must sign a required form and provide a picture ID.)
- 2. Proof of residence provide a document other than the utility bill that shows your current address. Example Phone bill, doctor's bill.
- 3. Picture IDs and Social Security cards.
- 4. Proof of age and/or disability birth certification for one child 0-5 years, OR verification of receipt of Social Security Disability benefits, ONLY IF NO ONE IN THE HOME IS OVER 60 YRS. OLD.
- 5. Proof of income for all household members, bring all that apply. Pay stubs for all jobs since January; Self Employment income and expenses, award letters from Social Security, Welfare, unemployment, SSI, Pension/Retirement statement, etc.
- 6. Proof of Citizenship Status US passports, Permanent Resident Alien Card and/or birth certificates.

Application period for Energy Credit will be announced in the Hawaiian Electric insert "Ho'oku'i" and printed on the Hawaii Gas bill.

Watch for LIHEAP posters and public service announcements by the CAP agencies.

